



CODE OF ETHICS

This detail business adheres to the IDA's Code of Ethics:

- ◆ **T**o perform only the highest quality detail services at reasonable rates
- ◆ **T**o use quality car care products in a professional and responsible manner
- ◆ **T**o employ honest, ethical & trustworthy employees
- ◆ **T**o provide thorough and ongoing training to all employees
- ◆ **T**o offer the customer price estimates for all work prior to the commencement of any work
- ◆ **T**o obtain customer's authorization in writing for all work to be performed
- ◆ **T**o provide every customer an itemized sales invoice
- ◆ **T**o obtain and display all required business licenses
- ◆ **T**o uphold the high standards of the detailing industry and the *International Detailing Association*
- ◆ **T**o operate in compliance with all Federal, state, and local regulations
- ◆ **T**o maintain all necessary liability and Worker's Compensation insurance coverage
- ◆ **D**evelop a Best Management Practice to conserve water and control run-off in compliance with all regulations